



# Social Media & Marketing for Farmers

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# Overview

- SOCIAL STRATEGY
- KEY PLATFORMS
- TIPS FOR POSTING & PLANNING
- ALGORITHM
- MEASURE FOR SUCCESS
- Q&A

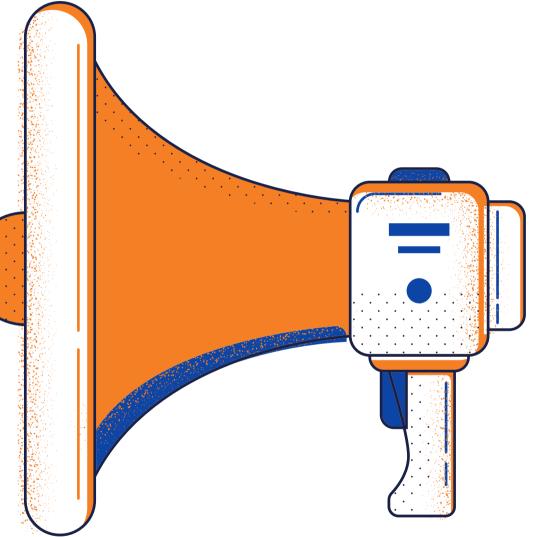






# What do you hope to gain from social media?

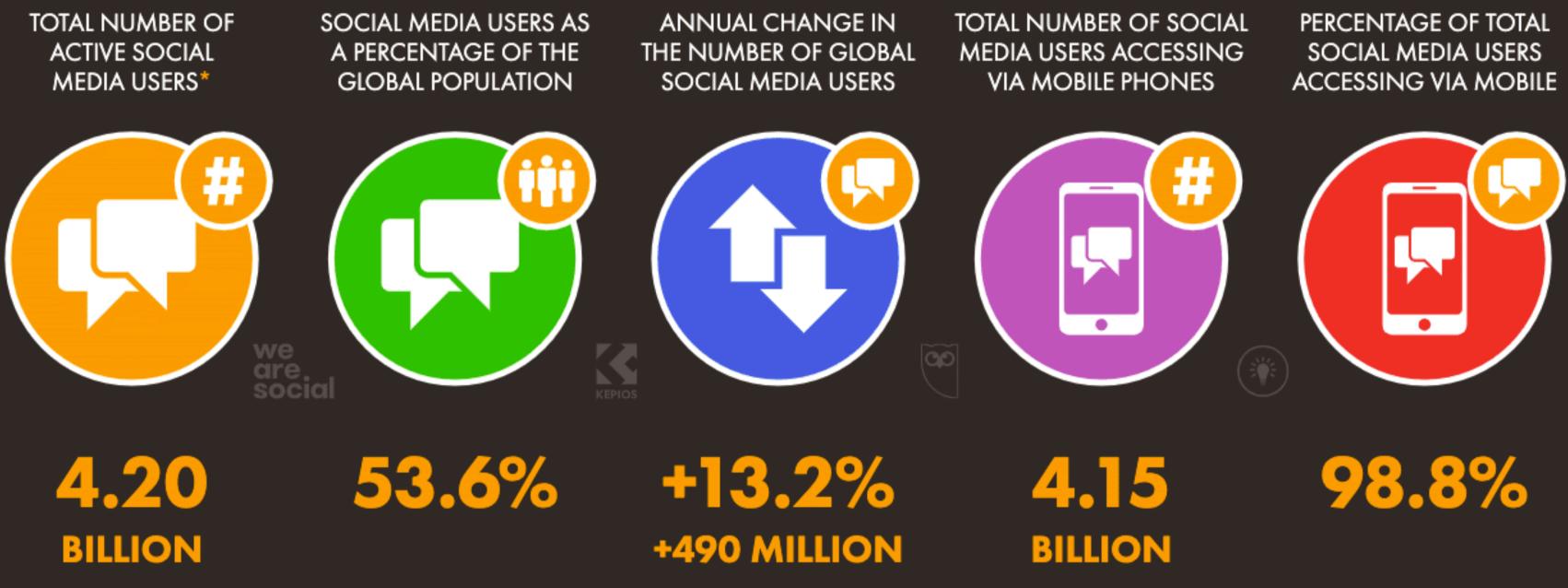




JAN 2021

### **SOCIAL MEDIA USE AROUND THE WORLD**

USE OF SOCIAL NETWORKS AND MESSENGER SERVICES, WITH DETAIL FOR MOBILE SOCIAL MEDIA USE A SOCIAL MEDIA USER NUMBERS MAY NOT REPRESENT UNIQUE INDIVIDUALS



SOURCES: KEPIOS (JAN 2021), BASED ON EXTRAPOLATIONS OF DATA FROM: COMPANY EARNINGS ANNOUNCEMENTS; PLATFORMS' SELF-SERVICE ADVERTISING TOOLS; CNNIC; MEDIASCOPE. \*ADVISORY: SOCIAL MEDIA USERS MAY NOT REPRESENT UNIQUE INDIVIDUALS, AND MAY EXCEED INTERNET USER NUMBERS IN SOME COUNTRIES. IN COMPARABILITY ADVISORY: BASE CHANGES AND HISTORICAL REVISIONS, DATA MAY NOT CORRELATE WITH FIGURES PUBLISHED IN PREVIOUS REPORTS.







### JAN 2021

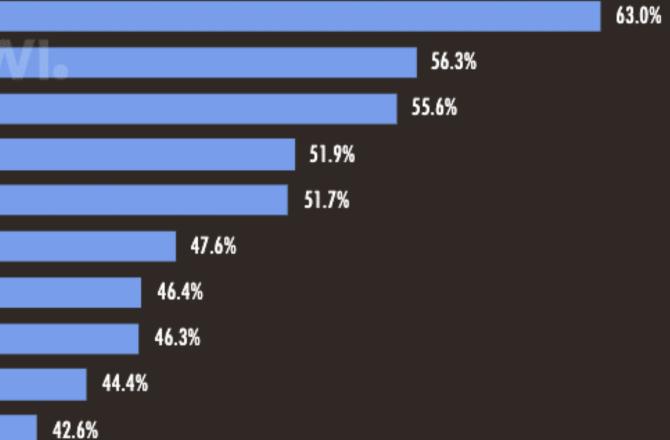
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### **REASONS FOR USING THE INTERNET**

PRIMARY REASONS WHY GLOBAL INTERNET USERS AGED 16 TO 64 USE THE INTERNET

FINDING INFORMATION	1470			
STAYING IN TOUCH WITH FRIENDS AND FAMILY	are social	Hootsu	<b>lite</b> °	GV
KEEPING UP TO DATE WITH NEWS AND EVENTS	000101			
RESEARCHING HOW TO DO THINGS				
WATCHING VIDEOS, TV SHOWS, AND MOVIES				
FINDING NEW IDEAS OR INSPIRATION				
RESEARCHING PRODUCTS AND BRANDS				
ACCESSING OR LISTENING TO MUSIC				
FILLING UP SPARE TIME AND GENERAL BROWSING				
EDUCATION AND STUDY-RELATED ACTIVITIES				
RESEARCHING PLACES, TRAVEL, AND VACATIONS				38.7%
RESEARCHING HEALTH AND HEALTHCARE PRODUCTS			36.3%	
MANAGING FINANCES			35.2%	
GAMING		32.2%		
BUSINESS-RELATED RESEARCH		30.7%		
MEETING NEW PEOPLE		29.9%		





### **Finding information is** the #1 reason people use the internet.



🏁 Hootsuite<sup>®</sup>





# **Creating An Effective Social Media Strategy**

### S.M.A.R.T. GOALS

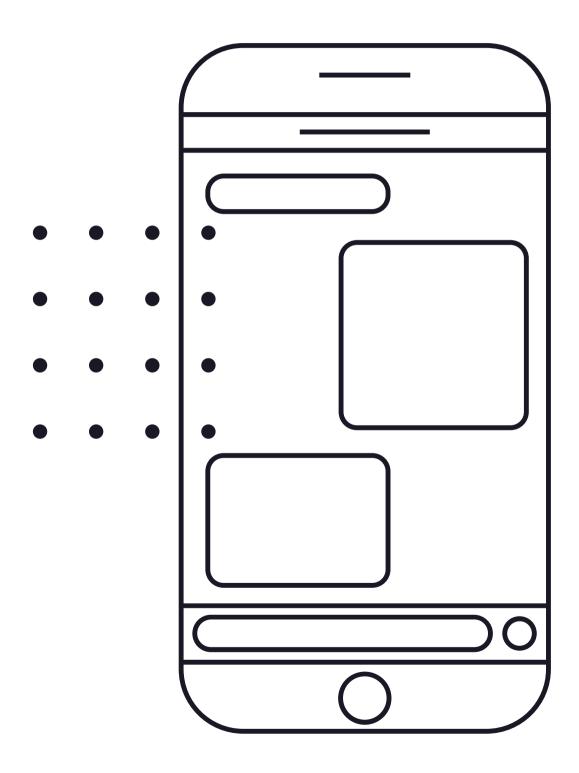
"We will use Facebook and Instagram to connect with our local community and convert those followers into customers at our farmer's market this spring."

### **CREATE A TARGET AUDIENCE - & FOCUS ON THEM!**

Demographics, Average Income, Interest, & etc.

### HOW ARE YOU TELLING YOUR STORY?

Voice & tone (humorous, serious, warm) Content - visuals (photos & videos), written







# **Creating An Effective Social Media Strategy**

### **POSTING SCHEDULE**

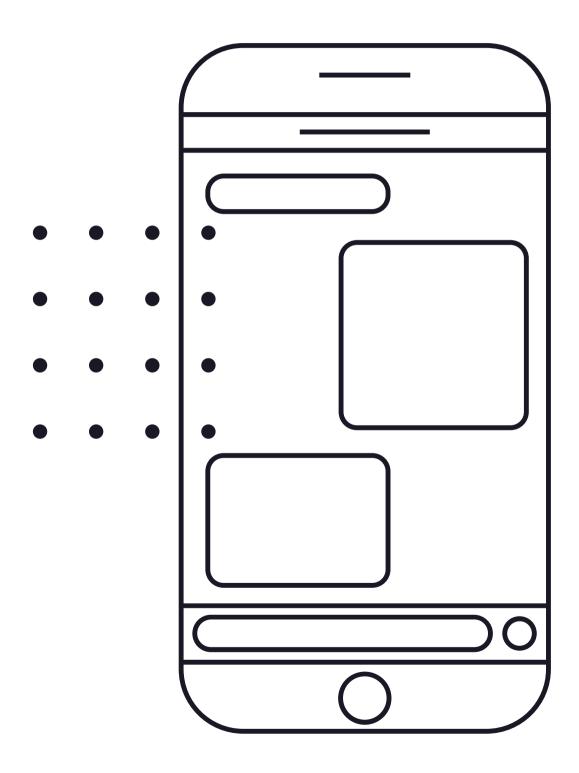
How often are you capable of posting without being inconsistent?

### **SOCIAL ADMINS**

Who will have access to post on your accounts? How much help will you have?

### **COMPETITIVE ANALYSIS**

Find other farms in your community on social media and analyze what they are successful with and where you see room for improvement. Put on a consumer lens and use this information to formulate how you plan to post.



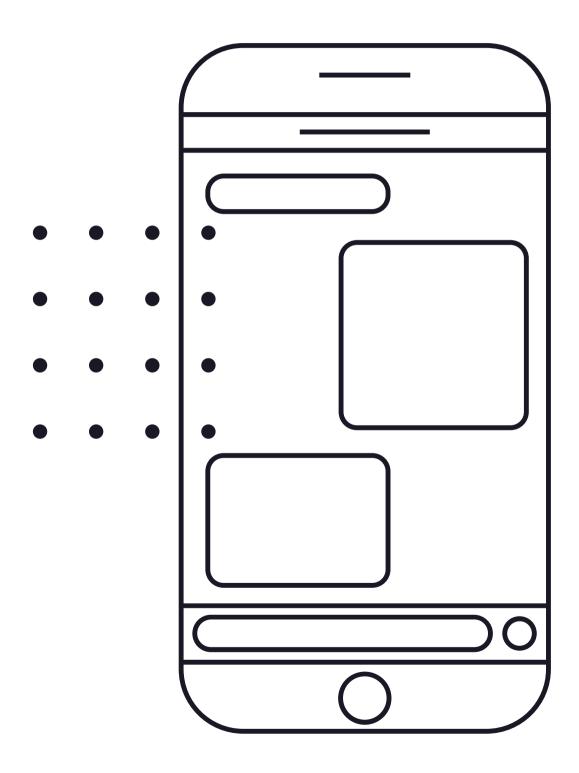




# **Creating An Effective Social Media Strategy**

### FIND OUT WHERE YOUR AUDIENCE IS

Social Platforms Social Activity Times Hashtags and Location Tags Community Pages & Groups





## YOUTUBE

- 2 billion active users
- 74% of U.S. adults use the platform
- 41% of users watch from mobile devices
- Titles with the word "beginner" were views 50x more in 2020

### FACEBOOK

- 2.7 billion active users
- Average U.S. adult spends a minimum of 34 minutes a day on
- 6/10 adults use FB
- As of Jan. 2021, men are the most active
- Most popular in rural areas





### TWITTER

- 59% of U.S. adults use
- 25 34 yrs old is the

### **INSTAGRAM**

- 1 billion active users
- Average U.S. adult spends a minimum of 30 minutes a day on
- 81% of users use IG to research businesses
- 50% fulfill a call-toaction after clicking website links



• 187 million active users the platform for news largest demographic







# What Is The Best Times To Post?

It's best to post first thing in the morning because this is when people are catching up on their newsfeeds. Lunchtime is always great because it's when people tend to have the biggest gaps in their schedules. Just after working hours are effective, too, because people are checking out what they missed over the day.

- Brayden Cohen, Social Media Strategist, Hootsuite





FACEBOOK 9:15 AM and 3:15 PM EST on weekdays



YOUTUBE 2 PM - 4 PM EST, weekdays, 9 - 11 AM EST, weekends



TWITTER 9 AM - 12 PM EST, weekdays

# INSTAGRAM 11 AM - 3 PM or 7-8 PM EST







# What Is A Successful Post? *Tell Your Brand Story*

### AESTHETICALLY PLEASING VISUALS

Showcase your farm the way you see it through your eyes. Let the images tell your story. Fresh dew on a tomato. A kid being birthed. Children and grandchildren playing in the field. Family and friend harvesting.

### A REALLY "GOOD" CAPTION

Draw in your audience with a dynamic caption. It could be as simple as talking about your farm fresh eggs, but make it personable. People want to feel like they know you or could relate to you.

# USE HASHTAGS & GEOLOCATION

Use the hashtags you've collected during your strategy development. This will help your target audience find and engage with your post.

### ENGAGE WITH YOUR FOLLOWERS

Always be sure to like and reply to comments and like your follower's posts. This builds your "social" relationships on social media and it's an easy way to convert followers into customers.





# **Content & Post Ideas**

- POST DAILY/WEEKLY PICTURES OF WHAT'S GOING ON AT YOUR FARM.
- POST VIDEOS OF YOUR FARM'S OPERATIONS.
- POST AS MANY ORIGINAL POSTS AND REPOSTS TO YOUR STORY AS YOU WOULD LIKE.
- POST WRITTEN UPDATES ABOUT YOUR FARM.
- SHARE EDUCATIONAL ARTICLES OR AGRICULTURAL MESSAGES.
- SHARE FARM FACTS.
- ADVERTISE YOUR AGRITOURISM EVENTS OR EVENTS IN YOUR AREA.
- INFORM YOUR FOLLOWERS ABOUT ANYTHING ELSE YOU WANT THEM TO KNOW ABOUT YOUR FARM.





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	<b>1,346</b> Posts	<b>1,500</b> Followers	<b>537</b> Following	9
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Follow	Message	e En	nail	•
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140 likes

**mamahabichuela** In this picture there are two special things, one is this chicken, it's called Negrita and is one of Gabriella's hens, she has been with the others for months but she didn't grow much and hasn't adapted with the rest, she sleeps alone and is always scared of The rest ? She came very small home and has always been spoiled by Gabriella, you see it in the picture ? And the other one is the sweater, it was mine as a young lady, of my favorites and see it put to me daughter makes me so emotional!!! Do

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	<ul> <li>Agriberry Farm and Local Fruit Farm Shares Owned and Operated by the Geyer Family Cultivating Vitality Through Great Fruit</li> <li>Having been empowered by the Voorhees family to start their farm in 1984, Anne Geyer wanting to pay her experience forward to involve others, particularly young people in berry farming. See Less</li> <li>4,230 people like this including 1 of your friends</li> <li>4,603 people follow this</li> <li>245 people checked in here</li> </ul>	https://mailchi.mp/agriberry/farm-news-he	ading-into-spring
	<ul> <li>http://www.agriberry.com/</li> <li>(804) 537-0448</li> </ul>	0 7	2 Shares
	Send Message	☐ Like	⇔ Share
	Price Range · \$\$	Write a comment	Q 0 0 0 9
	info@agriberry.com		
	● Open Now 9:00 AM - 5:00 PM ~	Agriberry CSA and Farm March 5 at 9:21 AM · S	
	Urban Farm · Fruit & Vegetable Store · Farmers Market	Good Morning! Store is coming to a close in less than hour Have you ever tried our Oat Bars?? If not co	

# Algorithms

The automated calculations that decides which social media posts make it to the top of a news feed and which do not.

- reactions

### Instagram prioritizes:

### Twitter prioritizes:

- you follow
- likes

**Facebook prioritizes:** • content from friends and family members over businesses number and length of comments number of reactions and variety of

 posts with the highest number of likes • very recent posts (created within minutes of a user logging on) posts from profiles that the user normally engages with • posts from hashtags that the user follows

• recent content (last 24 hours) with the

highest amount of engagement from users

 content posted recently (within minutes) • content with retweets and comments over

# Algorithms

The automated calculations that decides which social media posts make it to the top of a news feed and which do not.

YouTube prioritizes:

- impressions vs. views: thumbnail, and title are important, here)
- How much time people spend watching a video (watch time, or retention)
- How many likes, dislikes, comments or shares a video gets (a.k.a. engagement)
- How quickly a video's popularity snowballs, or doesn't (this is called view velocity, rate of growth)
- How new a video is (new videos may get extra attention in order to give them a chance to snowball)
- How often a channel uploads new videos • How much time people spend on the platform after watching a video (session time)

• Whether people click on a video (a.k.a.

# **Capturing Analytics**

- Watch each social media page's analytics
- Download/record analytics at regular intervals so you can measure success
- Facebook has the most detailed analytics
- Can be downloaded into Excel Instagram analytics can only be found on mobile devices
- Twitter allows you to download data in Excel files and also displays highlights

### **Business objective**

Grow the brand

Turn customers into advocates

Drive leads and sales

Improve customer retention

### Social media goal

Awareness (these metrics illuminate your current and potential audience)

Engagement (these metrics show how audiences are interacting with your content)

Conversions (these metrics demonstrate the effectiveness of your social engagement)

**Consumer** (these metrics reflect how active customers think and feel about your brand) Metric(s)

Followers, shares, etc.

Comments, likes, @mentions, etc.

Website clicks, email signups, etc.

Testimonials, social media sentiment, average response time (for social customer service/support) etc.





# **Save Time On Social Media By Scheduling**

- Take one day a month to plan all of your social media content for the next month
  - Create content around things that are happening (holidays, events, etc.)
  - **Repurpose and recycle content**
  - Use an actual calendar or spreadsheet
- Delegate & automate using social media schedulers (Hootsuite, Later, and in-app post schedulers) and assign content capturing to social admins, if applicable
- Spend no more than 15-minutes a day engaging and sharing





# Sources

https://www.agdaily.com/lifestyle/choosing-social-media-platform-to-promote-your-farm/ https://www.amfam.com/resources/articles/on-the-farm/using-social-media-on-your-farm https://blog.hootsuite.com/how-the-youtube-algorithm-works/ https://influencermarketinghub.com/best-times-to-publish-youtube-videos/ https://sproutsocial.com/insights/social-media-statistics/







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# Questions?