# Understanding Fresh Produce Purchasing Considerations to Increase Access by Local Producers to Virginia's Market Sectors



Amber Vallotton Extension Specialist School of Plant & Environmental Sciences (SPES) Virginia Tech avallott@vt.edu



Kelli H. Scott VCE-Montgomery County – Agriculture & Natural Resources kescott1@vt.edu

Virginia Cooperative Extension Virginia Tech • Virginia State University

# **SETTING THE STAGE**

Figure 1. Contribution of different food categories to estimated domesticallyacquired illnesses and deaths, 1998-2008\*



\*Chart does not show 5% of illnesses and 2% of deaths attributed to other commodities. In addition, 1% of illnesses and 25% of deaths were not attributed to commodities; these were caused by pathogens not in the outbreak database, mainly *Toxoplasma* and *Vibrio vulnificus*.

Source: Painter JA, Hoekstra RM, Ayers T, Tauxe RV, Braden CR, Angulo FJ, Griffin PM. Attribution of foodborne illnesses, hospitalizations, and deaths to food commodities by using outbreak data, United States, 1998–2008. Emerg Infect Dis [Internet]. 2013 Mar [date cited]. http://dx.doi.org/10.3201/eid1903.111866

#### FDA Outbreaks Linked to Produce Contamination Likely Prior to Retail: 1996–2014



# SETTING THE STAGE

- Given these food safety concerns, there are various buyer expectations, policies, and requirements
- These pose significant barriers for producers trying to tap into new markets (scale up)
- This is especially true for institutional buyers, constrained by corporate policies





### HOW DO PRODUCERS NAVIGATE BUYER FOOD SAFETY REQUIREMENTS WHEN A "ONE SIZE FITS ALL" STANDARD DOESN'T EXIST???



- In 2015-2016, Virginia Fresh Produce Food Safety Team conducted a state-wide market assessment
- To better understand current expectations and perceptions across multiple market sectors in Virginia
  - Direct markets
  - Colleges/Universities
  - > Hospitals
  - Public Schools (K-12)
  - > Restaurants
  - > Retailers
  - > Wholesalers



# On-line Survey Questions focused on principal buyers of various markets:

- > Purchasing roles
- Produce sources used
- Frequency of purchasing during peak and off season
- Annual fresh produce expenditures
- Virginia-grown produce sourced
- > Purchasing Priorities & Barriers
- > Food Safety Requirements
- Recommendations



- Online survey coupled with subsequent Focus Groups (FG)
- Response rate lower than anticipated within some sectors like hospitals and colleges & universities
- Supplemented survey and FG data with literature review and recorded interviews to corroborate



### Survey data used to:

- Offer recommendations for both producers and buyers to bring better alignment between on-farm food safety practices <u>and</u> requirements within different marketplaces
- Provide stronger foundation for ongoing training and outreach efforts
- Create cross sector comparison and sector factsheets, infographics, project report, and content for FPFST website and social media



#### Accessing Virginia's Market Sectors: Fresh Produce Purchasing Considerations

Amber Fallenon, Frech Produce Pool Softy Coordinator and Extension Specialist. Horitculture, Priprint Tech Alexandre Battah, Undergraduate Student, Agricultural and Applied Economics, Verginia Tech Ryan Knox, Undergraduate Student, Food Science & Technology, Profinia Tech Ryan Knox, Undergraduate Student, Food Science & Technology, Profinia Tech Roman Archibald, Astrinium Professor, Agricultural, Leadership, and Community Education, Proginia Tech Bane Boyer, Astrocian Professor, Food Science Technology, Profinia Tech Roma Cock, Doctoral Condidate, Agricultural, Leadership, and Community Education, Proginia Tech Tgling Drape, Assistant Professor, Agricultural, Leadership, and Community Education, Proginia Tech

Despite the growing demand and support for local food, there can often be significant barriers for growers trying to tap into new markets, given specific food safety expectations, policies, and requirements. This trend is particularly true for institutional buyers, who are often constrained by far-reaching institutional and/or corporate policies. While there are lots of market opportunities in Virginia, navigating the landscape for growers can be daunting, since buyer food safety requirements are not a "one size fits all" standard for all markets. To better understand current expectations and perceptions across multiple market sectors in Virginia, and help producers better align their on-farm practices with these marketplaces, the Fresh Produce Food Safety Team conducted a statewide market assessment survey in 2015-2016. Sectors surveyed included colleges/universities, direct-to-consumer markets, hospitals, public schools (K-12), restaurants, retailers, and regional wholesalers. The purpose of this factsheet is to better understand overall trends across all of the market sectors we surveyed.

#### Fresh Produce Purchasing Behavior

2017

Public information regarding procurement policies for certain sectors was difficult to obtain, which may indicate that buyers need to be more transparent and better communicate their food safety requirements to producers. Further, a lack of available information may indicate that there are certain markets that are challenging for Virginia producers to tap into, assuming these markets may instead be sourcing produce through larger suppliers and broad-line distributors.



Of the 46 survey respondents, 72% view buying local produce as important, with quality, availability, and price identified as the top three purchasing priorities. Although the survey was specifically targeted at food safety perceptions and expectations, other constraints (e.g. logistics, variety, price, volume, seasonality) related to purchasing from local firms featured more prominently. Given that most response communicate their standards to suppliers verbally, there is likely little provers are receiving related to quality assurance. Consistent themes across sectors demonstrated the importance of relationship building and communication

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### **KEY LESSONS LEARNED**

- Although survey specifically targeted food safety perceptions and expectations, other constraints related to purchasing were consistently mentioned
- Food safety certifications and liability ranked higher in public schools, colleges & universities, and hospitals
- Hospitals exemplified most complex system with extensive hierarchy of management, personnel, and policy hurdles

#### Product characteristic ranked from most to least important across all sectors

- Quality
- Availability
- Price
- Delivery Consistency
- Product Variety
- Quantity
- Food Safety Certification
- Grower Proximity to Buyer (market)
- Product Liability Insurance

### **KEY LESSONS LEARNED**

- Across sectors and sometimes within sectors, food safety requirements were inconsistent given varied procurement strategies, i.e. schools
- Different kinds of certifications required
- Where certifications were not required, distributors purchasing local produce often verified supplier adherence to food safety practices and overcame logistical challenges
- In other cases, buyers purchasing directly often relied solely on verbal assurances and established relationships to address food safety and quality assurances



### **KEY LESSONS LEARNED**

- Regardless of market sector, purchasing direct from producer was prioritized, but logistical hurdles faced were also substantial
- Perception that intermediaries like food hubs could streamline access to local foods
- Regardless of market sector, communication of requirements, expectations, needs, and priorities by buyers to producers was THE KEY take-home message!
- Communication by producers to buyers as to how they meet or don't meet marketplace criteria was also critically important!





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### **VCE Food Safety Programming from Farm to Fork**

### VIRGINIA'S FRESH PRODUCE FOOD SAFETY TEAM

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VCE extension specialists and field agents team working together to tackle a wide array of produce safety educational needs for various stakeholders in the Commonwealth!

## RESOURCES

- Virginia Produce Safety website
- Has wealth of resources to help producers navigate various levels of food safety requirements
- Producer Accessing Markets section!
- Blog/Calendar of events
- Research Projects



### http://www.hort.vt.edu/producesafety/

### **ACCESSING MARKETS RESOURCES**

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HOME ABOUT - EXPLORE - NE

### **Produce Safety: Producers**

#### Accessing Virginia's Markets

Despite the growing demand and support for local food, there can often be significant barriers for growers trying to tap into new markets, given specific food safety expectations, policies, and requirements. This trend is particularly true for institutional buyers, who are often constrained by far-reaching institutional and/or corporate policies. While there are lots of market opportunities in Virginia, navigating the landscape for produce growers can be daunting, since buyer food safety requirements are not a "one size fits all" standard for all markets. To better understand current expectations and perceptions across multiple market sectors in Virginia, and help producers better align their on-farm practices with these marketplaces, the Fresh Produce Food Safety Team conducted a state-wide market assessment in 2015-2016.



The purpose of this section of the website is to provide you with the results of that work, in order to offer insights into various buyer specifications and associated priorities, barriers, and recommendations of different market outlets, especially if you are considering selling to a particular market. Information is

#### Producer Links

- Producer Home
- Producer Accessing Markets

RESEARCH

- Producer Decision Tree
- Producer FAQs
- Producer Resources



### http://www.hort.vt.edu/producesafety/producers/markets.html

### QUESTIONS??????





